

Data Privacy Notice

We are pleased that you are interested in working with us and purchasing our products and services or possibly cooperating with you to sell your products and services. With this Data Privacy Notice, we wish to inform you about the type, scope, and purposes for collecting and using your personal data in the context of working with you.

1. Controller

The controller for the processing your data is the Dortmunder Gußasphalt GmbH & Co. KG | Am Hafenbahnhof 10 | 44147 Dortmund (referred to in the following as "DGA" and "we" or "us"). If you have questions regarding data protection, you can contact our Data Protection Officer by mail at the address Data Protection Officer Basalt-Actien-Gesellschaft | Linzhausenstr. 20 | 53545 Linz on the Rhein or by sending an email to datenschutz@basalt.de.

2. Processing personal data

Personal data includes all information relating to an identified or identifiable natural person, for example names, addresses, telephone numbers, and email addresses. Information that only refers to a legal person, though, is not considered personal data.

Personal data is only collected, used, and transferred by us when allowed by law or if you have granted us consent to do this.

3. What personal data do we process?

We only process personal data that you yourself have provided to us (see the information in the "Data you have provided us" section in the following) or which we have received from third parties about you (see the information in the "Data we have received about you from third parties" section in the following).

Furthermore, under certain circumstances we may transfer your personal data to third parties (see the information in the "Data we have transferred to third parties" section in the following).

a) Data you have provided us

In order to be able to work together with you (e.g. to create offers, delivery notes and weighing certificates, and invoices or so we can create purchase orders), we collect your contact data and, if necessary, data on your vicarious agents (names, addresses, possibly vehicle license plate numbers, and contact information such as telephone numbers and email addresses), your order data (date on which the order was placed, order location, type and scope of the order) and your payment data (e.g. bank account numbers, receipt of payments) that you have provided us over various routes of communication.

We process this data so that we can provide you with the desired products and services or, if necessary, so you can deliver your products and services. The legal basis for processing this data is Art. 6(1)(b) of the General Data Protection Regulation (GDPR).

b) Data we have received about you from third parties

If you as a customer wish to pay by invoice, check, or direct debit, we will request a credit check (assessment of the credit risk based on a mathematical/statistical method) from a credit agency (currently Creditreform and/or Bürgel) before we confirm the payment method.

To do this, the personal data required to perform the credit check (name, date of birth, address, and bank data) are transferred to the credit agency, in which case your address data are also taken into account. We then receive information from the credit agency that serves to estimate the credit default risk.

We use the information provided by the credit agency to decide if we can offer you one of the payment methods stated above. The legal basis for processing is Art. 6(1)(b) and Art. 6(1)(f) of the GDPR.

c) Data we have transferred to third parties

As a general rule, we will only disclose your personal data to third parties to the extent to which this is necessary to fulfil the contract, for which we or the third parties have a legitimate interest on disclosure, or for which we have obtained your consent for this purpose.

We can disclose personal data to third parties in the following cases:

- (1) When we deliver you products or services, we provide the personal data needed to deliver the products and provide the services to subcontractors such as the shipping company we have commissioned for delivery.
- (2) Your payment data (e.g. your bank account number) may be transferred to the corresponding payment service provider for the purpose of payment.
- (3) We transfer information on the debtor (name, address) for the purpose of checking their credit rating to the Creditreform Group, Hellersbergstraße 12, D-41460 Neuss.
- (4) In addition, starting with the fourth reminder, we will provide our legal department at the Basalt-Actien-Gesellschaft, Linzhausenstr. 20, 53545 Linz am Rhein, with information on your payment history (e.g. direct debit cancellations, non-redemption or reversal of a check, suspension of payment, overdue payments, submission of a bankruptcy application) and on possible reminder and collection measures.
- (5) In other cases where we are required to disclose the data due to legal stipulations or on order from public authorities.

The legal basis for transferring the data in the cases stated below in (1) and (2) is Art. 6(1)(b) GDPR; in the cases stated in (3) and (4) it is Art. 6(1)(b) and Art. 6(1)(f) GDPR ("legitimate interest"), and in the cases stated in (5) it is Art. 6(1)(c) GDPR.

Provided that the processing of the data – as described above – is based on Art. 6(1)(f) GDPR, the data is processed based on our legitimate interest to take security measures against payment default risks and/or based on our legitimate interest to obtain such information to secure trade credit insurance and provide the insurance.

After disclosing your personal data, the particular recipient becomes responsible for the processing of your data and following the regulations relating to data protection.

4. For what purpose is the personal data collected?

We collect and use your personal data only for the purposes described in the context of this Data Privacy Notice (sections 3 A, B, and C).

5. How long is the personal data stored?

We only store your personal data as a general rule as long as we necessary to provide our products and services (for example to deliver goods or in the framework of the warranty for defects) or when we have a legitimate interest in continuing to store your data.

In all other cases, we erase your personal data unless we are required to store it for a longer period in order to fulfil legal obligations (e.g. statutory retention periods).

6. Your rights

You have the right to obtain information regarding which of your personal data we have stored. In addition, you can – when the legal requirements are met – demand the rectification of incorrect data, the erasure of the data, or restriction of its processing.

You also have the right to obtain a copy of the data you have given to us in a structured, common, and machine-readable format and – to the extent this is technically feasible – demand that the data is transferred to a third party.

You can contact us at any time using the contact information specified above to exercise your rights. In this case, please make sure that it is possible for us to clearly identify you so that we can process your request properly.

You have the right to lodge a complaint with a data protection authority. You can contact the data protection authority responsible for your place of residence, for example, to lodge a complaint.

7. Changes to the Data Privacy Notice

We reserve the right to make changes to our Data Privacy Notice at any time. You will find the version status of this Data Privacy Notice in the footer at the end of this document.